



PASSENGER CUSTOMS GUIDE

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Dear passenger,

Dubai Customs is one of the leading government departments taking part in enhancing sustainable development and promoting Dubai's image worldwide, turning it into a global business and tourism destination, as it provides added value in terms of saving cost, time and effort. Dubai Airports is considered one of the largest airports in the world in terms of the number of international passengers, which requires us to be in full readiness to face challenges as an integral part of this ecosystem. It is our mission at the Passenger Operations Department of

Dubai Customs to protect the community and make passengers happy by facilitating the services provided to them. In cooperation with our strategic partners at the airport, the Passenger Operations Department of Dubai Customs provided the best inspection and monitoring systems, making it a model to be emulated in developing the customs work system globally. Therefore, sustainability in innovation and creativity in providing distinguished services has become a way of life and a nature of work for the human cadres in the Department.



First: Customs Zone and Customs Inspection

Customs inspection is the first line of defence for all ports of the country, and Dubai Airports is considered one of the largest airports in the world in terms of passenger numbers. Here comes the role of the Passenger Operations Department to protect society and the economy against any smuggling crimes.

The Customs zone or areas of jurisdiction at Dubai airports start right after the completion of passport control procedures of the Federal Authority for Identity and Citizenship, Customs and Ports Security (Arrivals Hall) until the passenger leaves the Customs gates, in addition to the customs clearance offices (Departures Hall).

Second: Baggage Declaration

Verbal, written or electronic declaration or passage through the green or red channels will be regarded as a customs declaration by the passenger. Inspection of passengers' personal belongings and the procedures for their confiscation and collection of payable customs duties or exemption thereof will take place according to the following rules, subject to the provisions set forth in section (3) hereof concerning conditions for duty exemption.

The following permitted items are exempted from customs duties and will be allowed entry:

1. Gifts accompanied by the passengers and whose value does not exceed AED 3000.
2. A total number of 200 cigarettes, or 50 cigars, or 500 grams of tobacco (minced or pressed for pipes) or minced/pressed tobacco for smoking, tumbâk (pure tobacco) or hookah molasses. Customs duties will be imposed on excess quantities.
3. Alcoholic beverages not exceeding 4 litres or 2 cartons of beer, each consisting of 24 cans not exceeding 355 ml for each can and the excess quantity will be confiscated.

4. Arriving/departing passengers aged 18 years and above must fill out the Customs Declaration Form to declare any cash or cheques, promissory notes, payment orders, precious metals or stones in their possession with value exceeding AED 60,000 or equivalent in foreign currencies. For passengers under the age of 18 the amount in their possession will be added to the permitted limit of their parent/guardian or accompanier. (Also, declaration can be made through iDeclare application)



Third: Conditions for exemption from customs duties

1. The baggage and gifts must be of a personal nature and not in commercial quantities.
2. The passenger must not be one who frequently visits the same customs center or who trades in the items in his possession. The passenger must not be a member who works in transporting such materials/goods.
3. The passenger must not be a crew member of the means of transport or a member of the ground hosts at the airport.
4. Cigarettes, tobacco products and alcoholic beverages are not permitted entry and are not subject to duty exemption for passengers under 18 years of age.
5. Commercial samples: commercial samples imported into the GCC States whose value does not exceed (5000) five thousand UAE dirhams or the equivalent of the currencies of other GCC States shall be exempted from customs duties.

Fourth: Procedures for duty collection on excess/ commercial quantities and values

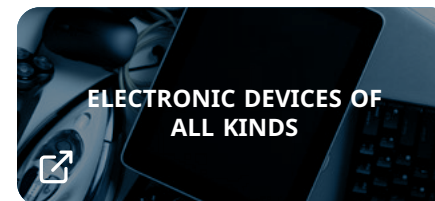
First: Excess quantities and values of effects accompanying the passenger

- Customs duty will be levied on quantities and values in excess of the limits provided above, and VAT may also be applicable.

Second: Excess quantities of goods and values intended for commercial purposes:

- All customs procedures applicable for imported goods will be applicable to the goods accompanying the passenger in commercial quantities and values; in terms of customs tariff, valuation, customs declaration preparation, and other procedures applicable to imported goods.

Fifth: Some goods accompanying passengers subject to permits by relevant authorities



NOTE:

- Food items are not allowed to be brought in by a traveler (commercial quantity) under the names of individuals.
- Consumer goods are not allowed to be brought in by a traveler (commercial quantity) under the names of individuals.
- Agricultural seedlings containing soil are not allowed to be brought in by a traveler.

Sixth: Examples of items not allowed for import by passengers

- Indecent and obscene materials of all kinds.
- Gambling tools and machines
- Narcotics of all kinds.
- Nasvaar and Betel leaves (paan) of any kind.
- Counterfeit goods of all kinds.
- Counterfeit money
- Any other goods the importation of which is banned under the UAE laws or the GCC Common Customs Law.

Seventh: Strategic Partners

- Dubai Police [↗](#)
- Dubai Civil Aviation Authority [↗](#)
- Security Industry Regulatory Agency (SIRA) [↗](#)
- Dubai Municipality [↗](#)
- Committee of Airlines Operating at Dubai and Al Maktoum International Airports [↗](#)
- Dubai Airports Corporation [↗](#)
- Emirates Airline [↗](#)
- flydubai [↗](#)
- Ministry of Foreign Affairs and International Cooperation [↗](#)
- Ministry of Economy (Kimberley Process Office) [↗](#)
- Ministry of Climate Change and Environment [↗](#)
- Ministry of Health and Prevention [↗](#)
- Federal Authority for Identity, Citizenship, Customs and Port Security [↗](#)
- Federal Tax Authority [↗](#)
- Federal Authority for Nuclear Regulation [↗](#)
- Telecommunications and Digital Government Regulatory Authority [↗](#)
- UAE Media Council [↗](#)



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