

No	Client Services	Application Name	Solution	Online			Bureau	Bureau Locations	Remarks
				Request	Payment	Delivery			
4	Book Inspection	New Inspection	Mirsal 2	Yes	Yes	Yes	Yes	All Inspection Centres	Through Dubai Trade/Bureau Office
5	Broker Authorization	Enterprise Client Registration (ECR)	Mirsal 2	Yes	N/a	Yes	Yes	Main Office	Through Dubai Trade, bureau offers equivalent services
6	Broker Card Issuance	Enterprise Client Registration (ECR)	Mirsal 2	Yes	Yes	Yes	Yes	Main Office	Through Dubai Trade, bureau offers equivalent services, delivery of card is through courier
7	Business Facility Registration	Enterprise Client Registration (ECR)	Mirsal 2	Yes	N/a	Yes	Yes	Main Office	Through Dubai Trade, bureau offers equivalent services
9	Business Registration	Enterprise Client Registration (ECR)	Mirsal 2	Yes	Yes	Yes	Yes	Main Office	Through Dubai Trade, bureau offers equivalent services
10	Business User Registration	Enterprise Client Registration (ECR)	Mirsal 2	Yes	N/a	Yes	Yes	Main Office	Through Dubai Trade, bureau offers equivalent services
11	Cargo Transfer Declaration	DPP - Cargo Transfer	Mirsal 2	Yes	Yes	Yes	No		Through Dubai Trade
12	Cargo Transfer - ATA	eATA (DubaiTrade)	Mirsal 1	Yes	Yes	Yes	No		Through Dubai Trade
16	Courier Declaration	DPP - Courier Declaration	Mirsal 2	Yes	Yes	Yes	No		Through Dubai Trade/B2G
17	Credit/Debit Account Top-up	Bill Payment System (BPS)	Mirsal 1	Yes	Yes	Yes	No		Only ePayment and Debit account can be used
18	Delivery Order Issuance	Cargo Reconciliation System (CRN)	Mirsal 2	Yes	N/a	Yes	No		Through Dubai Trade
		Sea Manifest (SAS)	Mirsal 1	Yes	N/a	Yes	No		Through SAS at Shipping agents office
		eATA (DubaiTrade)	Mirsal 1	Yes	N/a	Yes	No		Through Dubai Trade
19	Demand Notice/Invoice Settlement	Bill Payment System (BPS)	Mirsal 1	Yes	Yes	Yes	No		Only ePayment and Debit account can be used
22	Digital Certificate Management	Enterprise Client Registration (ECR)	Mirsal 2	Yes	N/a	Yes	Yes	Main Office	Through Dubai Trade, bureau offers equivalent services
23	Discrepancy Feedback	Cargo Reconciliation System (CRN)	Mirsal 2	Yes	N/a	Yes	No		Through Dubai Trade
27	Goods declaration - Air	DPP - Declaration	Mirsal 2	Yes	Yes	Yes	No		Through Dubai Trade/B2G
		eMirsal System (DubaiTrade)	Mirsal 1	Yes	Yes	Yes	No		Through Dubai Trade
29	Goods Declaration - Freezone	DPP - Declaration	Mirsal 2	Yes	Yes	Yes	No		Through Dubai Trade/B2G
		eMirsal System (DubaiTrade)	Mirsal 1	Yes	Yes	Yes	No		Through Dubai Trade
30	Goods Declaration - Land	DPP - Declaration	Mirsal 2	Yes	Yes	Yes	No		Through Dubai Trade/B2G
		eMirsal System (DubaiTrade)	Mirsal 1	Yes	Yes	Yes	No		Through Dubai Trade
		DPP - Declaration	Mirsal 2	Yes	Yes	Yes	No		Through Dubai Trade/B2G
33	Goods Declaration - Sea	eMirsal System (DubaiTrade)	Mirsal 1	Yes	Yes	Yes	No		Through Dubai Trade
		DPP - Declaration	Mirsal 2	Yes	Yes	Yes	No		Through Dubai Trade/B2G
34	Goods Declaration - Warehouse	DPP - Declaration	Mirsal 2	Yes	Yes	Yes	No		Through Dubai Trade/B2G
		eMirsal System (DubaiTrade)	Mirsal 1	Yes	Yes	Yes	No		Through Dubai Trade
38	Manifest Submission	Cargo Reconciliation System (CRN)	Mirsal 2	Yes	N/a	Yes	No		Through Dubai Trade/DNATA/EK
42	Submit Claim	Refund System (RNS)	Mirsal 2	Yes	Yes	Yes	Yes	All Claim Offices	Through Dubai Trade, bureau can only process claims on bureau declarations
45	User Services Management	Enterprise Client Registration (ECR)	Mirsal 2	Yes	N/a	Yes	Yes	Main Office	Through Dubai Trade, bureau offers equivalent services
46	Vehicle Certificate Issuance	VCC System	Mirsal 2	Yes	Yes	No	Yes	All VCC Offices	Through Dubai Trade, Printed certificates have to be collected from bureau offices